

Privacy Policy

Introduction

Welcome to Start Bug. We value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information in compliance with the Australian Privacy Principles contained in the Privacy Act 1988 (Cth).

Collection of Personal Information

We collect personal information that is necessary for us to provide our services to you. This may include, but is not limited to:

- Name
- Contact information, including email address and phone number
- Company details
- Billing information
- Information related to your use of our website

How We Collect Personal Information

We collect personal information in various ways, including:

- Directly from you when you provide it to us
- Through your use of our website and services
- From third parties with your consent

Use of Personal Information

We use your personal information for the following purposes:

- To provide and manage our services
- To communicate with you and respond to your inquiries
- To improve our website and services
- To send you promotional information with your consent
- To comply with legal and regulatory requirements

Disclosure of Personal Information

We may disclose your personal information to:

- Our employees, contractors, and related entities
- Third-party service providers who assist us in providing our services
- Law enforcement or regulatory authorities as required by law
- Any other entity with your consent

Security of Personal Information

We take reasonable steps to protect your personal information from misuse, interference, loss, unauthorized access, modification, or disclosure. We use a range of physical, electronic, and procedural safeguards to ensure the security of your personal information.

Access to and Correction of Personal Information

You have the right to access and correct your personal information held by us. If you would like to access or correct your personal information, please contact us using the contact details provided below. We will respond to your request within a reasonable timeframe.

Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. Cookies are small data files stored on your device that help us understand how you use our website and improve our services. You can manage your cookie preferences through your browser settings.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these websites. We encourage you to read the privacy policies of any third-party websites you visit.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated policy will be posted on our website, and we encourage you to review it periodically.

Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

Start Bug

Email: info@startbug.com.au

Address: Spaces Level 16 & 17, 1 Denison Street, North Sydney, 2060

Effective Date: 1st June, 2024